

# Product Warranty Statement

**This product warranty statement forms part of the Abuzz  
“Terms and Conditions of Sale”**

1. All products, unless otherwise stated, are covered by a twelve month non-transferable parts and labour warranty, commencing from the original date of invoice. Additionally the kiosk shell is warranted against corrosion for a period of 5 years from the original date of invoice.
2. You will be required to provide proof of purchase details when making a warranty claim. These may include, but not limited to, Abuzz invoice number, date of purchase and purchasers contact details.
3. In order to claim warranty the customer must obtain a valid return authority (R.A.) number.
4. This warranty is provided on a “Return to Base” basis. Goods must be returned to Abuzz for warranty. Freight costs to Abuzz are at the customers’ expense. Abuzz will pay freight costs for return of the goods to the customer.
5. Any goods to be returned to Abuzz should be returned in original packaging, or alternatively packed in such a way to avoid damage to the unit. Abuzz will not accept any responsibility for goods lost or damaged in transit.
6. Repair or replacement under the terms of this warranty does not give the right to an extension or new beginning of the warranty period. Repairs or replacement may be carried out with functionally equivalent reconditioned or equivalent parts. Any parts that are replaced become the property of Abuzz.
7. Abuzz is not liable for any other loss associated with the use of this product other than the unit itself.
8. When purchasing equipment from Abuzz the customer has the option of purchasing freight insurance. Abuzz will not be held liable for damage or loss of goods if the customer elects not to purchase insurance. Any claim against insurance must be made within 24 hours of receipt of goods. Insurance claims can be made by emailing [info@Abuzz.com.au](mailto:info@Abuzz.com.au)
9. This warranty will be considered void if failures are as a result of any of the following;
  - a. Abuse, misuse, physical impact, normal wear and tear.
  - b. Alterations or repairs carried out without written authorisation from Abuzz
  - c. Upgrades that are not authorised and registered by Abuzz
  - d. Using the equipment in any way other than in accordance with the manufacturer’s recommendations.

Nothing stated in the warranty shall be read or applied as to affect the right of the consumer in relation to the provisions of the trade practices act or other statutory rights provided by legislation of the state or territory. In the absence of applicable legislation this warranty will be the purchaser’s sole and exclusive remedy and neither Abuzz or its distributors or agents shall be liable for any incidental or consequential damages for breach of any express or implied warranty of this equipment.