

Personnel directory solution

The Abuzz personnel directory is an innovative, touchscreen reception system. An easy to use, low maintenance system that helps you save money, provide better customer service and ensure a secure office environment.

Visitors approach the kiosk, search and directly contact the required person through a simple touchscreen interface and a telephone handset.



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WHO WOULD USE IT?

This solution is suits all types of businesses. From small offices that can't afford a receptionist to corporates with multiple entry points and overloaded receptions.

Financial institutions, accounting and law firms, government offices, telecommunications companies, IT companies and other institutions that occupy multi-level office towers.

Visitors arriving in a secure, unattended foyer on a specific floor can find and directly contact the person they are meeting with.

CLIENTS

Abuzz has successfully implemented personnel directories in the following companies: Westpac, CBA, Colonial First State, Ampy, Sabre Pacific, Crown Castle, 5D and Maincon.



Benefits for you and your customers

- Provides 24/7 self-service for unattended entry point.
- Easy set-up and maintenance.
- Maintains a secure office environment.
- Suitable for all types of business.
- Saves money by reducing labour costs.
- Fills the gap for out of office hours and during lunchtimes.
- Reduce reception waiting times during peak periods.
- Your contact information is always up to date.
- Standalone system.
- Can be customised to work with your company's corporate identity.

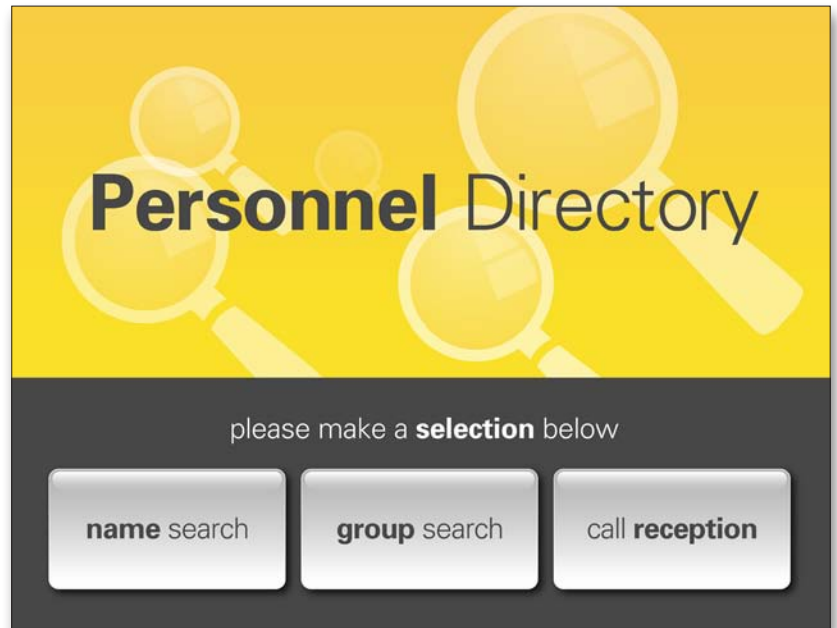
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HOW DOES THE ABUZZ DIRECTORY WORK?

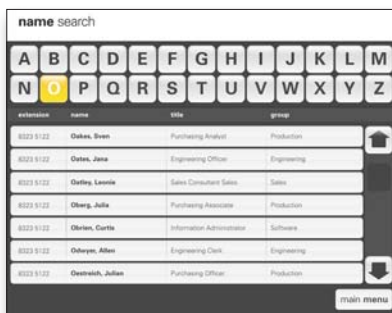
On approaching the kiosk, a screensaver or "attract loop" invites visitors to touch the screen to begin. Selections available enable searches by name, company or other groups. The results of the search are listed in alphabetical order.

After the desired person has been found, their contact details are displayed. The visitor is prompted to pick up the attached telephone handset and the extension is automatically dialed by simply touching the screen.

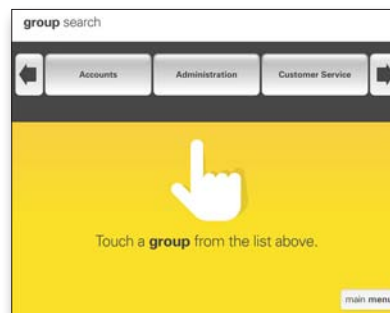
The system allows for easy updating via a user-friendly administration website.



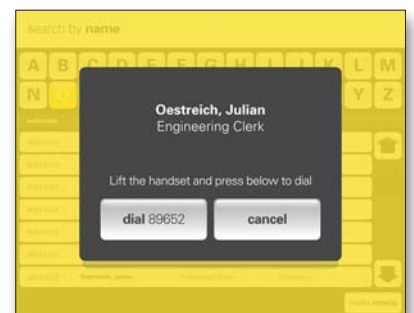
HOME PAGE



SEARCH BY NAME



SEARCH BY GROUP



ONE TOUCH DIALING

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Features and specifications

USER FEATURES	STANDARD	OPTIONAL
Find contact by name (A-Z search)	●	
Find contact by company, department or other grouping	●	
Contact reception for courier access	●	
Animated attract loop (screen saver)	●	
Software controlled dialing	●	
Ability to choose different software colour themes	●	
Integration of company logo (home page and attract loop)	●	
Connection to most PABX systems	●	
ADMIN WEB SITE FEATURES	STANDARD	OPTIONAL
Client managed content - add, edit and delete listings	●	
Stand alone system independent to company IT network	●	
HARDWARE SPECIFICATIONS	STANDARD	OPTIONAL
Zap kiosk or WMK kiosk	●	
Automotive grade silver colour fascia	●	
17" LCD touch screen	●	
Analogue telephone hand set	●	
Power amplifier with shielded speakers	●	
Key operated push locks	●	
Spike and surge protection power board	●	
Corporate logo on fascia		○